

# EMAIL TEMPLATE

## **SPECIAL COMMUNICATION Re: Coronavirus (COVID-19) and Mail Service**

Email Subject Line: Medication Home Delivery Supports COVID-19 Prevention Efforts

Attention employees,

In support of efforts to contain the spread of COVID-19, we would like to remind you about our mail service pharmacy benefit provided by Serve You DirectRx Pharmacy.

Home delivery of medications from Serve You DirectRx Pharmacy includes:

- Free standard shipping
- Up to a 90-day supply of medication, likely for less than retail
- Refill ordering online or by phone
- Optional EZAutoFill for automatic refills
- Discreet packaging
- Tracking details provided by email
- 24/7 access to pharmacists for consultation

To get started, simply call Serve You Rx customer service at 800-759-3203, provide your current pharmacy's phone number and your prescription number, and they'll take care of the rest!

Learn more about Serve You DirectRx Pharmacy mail service at <https://www.serve-you-rx.com/mail-pharmacy/>.

If you have additional questions about our prescription drug plan or our mail service benefit, please contact <EMPLOYER CONTACT>.