



Director of Clinical Programs

What You'll Do:

The Director of Clinical Programs will manage the clinical account executive team and their support staff, actively engage with high complexity PBM clients at stakeholder meetings including but not limited to finalist presentations, annual plan renewal analysis meetings, and other key account performance reviews. You will coordinate with executive leadership to create and monitor departmental budget, assume accountability for the performance and results of the clinical account executive team, oversee the development, maintenance, and administration of Serve You Rx suite of clinical programs such as drug utilization review, health outcomes, disease state management, care management, specialty management, and other programs.

The Director of Clinical Programs will also work with internal departments to ensure timely identification and development of content pertaining to relevant pipeline, regulatory, or other industry-related occurrences impactful to drug trend, utilization management, or PBM clinical operations for the purposes of external education such as "lunch-n-learn," CE, webinar, health fair, employee meetings, email campaigns, or other communications. You will develop and lead clinical PBM projects, including coordination of work and cross functional deliverables, manage relationships with outside vendors, lead root cause analysis and resolution of reported quality concerns, and oversee pharmacy student interactions.

Qualifications:

- Registered Pharmacist (RPh).
- PharmD degree from an accredited School of Pharmacy (preferred).
- Minimum of five years of related work, educational, and/or resident experience to include at least two years of experience in managed care or clinical pharmacy and extensive leadership/management experience.
- Minimum of three years of clinical account management experience or equivalent client- or member-facing experience in employee benefits or the PBM industry.
- Previous experience managing employees.
- An active/current pharmacist license in the state you practice in that is in good standing and has no restrictions.
- Maintain a valid driver's license and personal insurance liability coverage.

Why Serve You Rx?

In addition to the great workplace culture, Serve You Rx offers generous benefits to include: medical, dental, vision, 401k, HSA, FSA, identity theft, pet insurance, and a generous paid time off policy.

Qualified applicants are encouraged to apply! Send your cover letter, resume and salary requirements to hr@serve-you-rx.com