



WE ARE HIRING!

Director of Provider Contracting

What You'll Do:

As the Director of Provider Contracting, you will be:

- Identifying, developing, and maintaining business relationships that drive competitive national, preferred, limited, and customized network offerings across retail and specialty.
- Ensuring company interests are protected and market-leading discounts are maintained by effective and timely re-contracting across networks.
- Leading analyses and other network monitoring efforts as part of the team accountable for performance and adherence to state-specific MAC appeals and other procedures.
- Delivering strategy recommendations, trending, progress towards goal reporting, and other network performance measures of interest to the executive leadership team as requested.
- Maximizing member, client, and provider satisfaction by overseeing when needed timely review and response to inquiries about pharmacy participation, services, and pricing, including reimbursement appeals.
- Maintaining internal databases and other pertinent information in an intuitive and readily retrievable manner.
- Assisting the sales and proposal teams with content creation that describes company network offerings, including ad hoc analyses and related recommendations, as required.
- Working with the Serve You Rx third party audit team and vendor partner(s) as needed to ensure timely actions, recoupments, and productive dialogue thereof.
- Collaborating with the compliance department as needed to secure required provider credentials, ensure appropriate reimbursement mechanisms, and establish network adequacy, required to satisfy internal, regulatory, and accreditation standards.
- Maintaining a current understanding of PBM industry best practices, trends, and a demonstrated ability to bring forth new network-related product offerings and other innovations.

Qualifications:

- Bachelor's degree from an accredited institution.
- Minimum of three years of applicable PBM, managed care, or equivalent healthcare experience in pharmacy network contracting.
- Directing mathematical analyses, as well as interpreting, compiling, and presenting output to a lay audience.
- Contract negotiations in the PBM industry.
- Retail pharmacy experience, managed care pharmacy experience, Pharmacy Services Administration Organization experience, or other like experience. (preferred)

Why Serve You Rx?

Serve You Rx is a full-service pharmacy solutions provider based in Milwaukee, Wisconsin. We specialize in pharmacy benefit management, mail order services, and specialty medication management. For more than 35 years, Serve You Rx has been collaborating with benefit advisors, third-party administrators, and employers to design and deliver strategies that reduce prescription drug costs and improve consumer access to affordable and clinically appropriate medication therapies. Serve You Rx is privately held, and our owned assets include our Specialty Pharmacy, mail order pharmacy, and member services call center. In addition to the great workplace culture, Serve You Rx offers generous benefits to include: medical, dental, vision, 401k, HSA, identity theft, and pet insurance, 18 days of paid time off in your first year. If working on site, we offer a newly remodeled and clean facility, easy on/off freeway access, plenty of free surface parking directly outside our facility doors, scenic walking trails, a wide variety of restaurants and shopping nearby, and food trucks in the park when weather permits.

Qualified applicants are encouraged to apply! Send your cover letter, resume and salary requirements to hr@serveyourx.com