Manager, Integrations & Reporting

What You'll Do:

As the Manager of Integrations and Reporting, you will be:

- Managing the performance of your employees to include hiring, coaching, making effective use of work time, measuring employee productivity, and promoting employee development.
- Managing the eligibility and external data exchange processes to ensure all incoming and outgoing files are processed in accordance with company, external client, and government entity service level objectives.
- Managing external and internal client reporting to ensure compliance within service level objectives.
- Developing and interpreting department-specific, goals, policies, and procedures for the Reporting department.
- Managing execution of department specific projects, workstreams within corporate projects, and Reporting team resource allocation in conjunction with the Business Operations team.
- Anticipating the needs, developing recommendations, and overseeing implementation, tracking mechanisms, and other management elements that ensure ongoing system maintenance.
- Overseeing the work completed by the Reporting team is completed accurately and efficiently and provide visibility on team efficiency upward to leadership team.
- Integrating PBM business acumen and systems thinking best practices with technological solutions to provide meaningful solutions to business leaders. Regularly meeting with business leaders to ensure business needs are met.
- Working with business areas to manage intake of reporting and integration requests and system requirements.
- Forecasting costs, equipment, and personnel needs for projects and programs in response to leadership's business strategy. Making recommendations accordingly.
- Staying abreast of the latest and relevant developments in information systems and technology and remaining technically competent at all levels of data analytics and project management.

Qualifications:

- Bachelor's degree in Information Technology, Computer Science, Information Systems, or a related field; Master's degree preferred
- Minimum of five years of related experience; previous experience managing or supervising employees is required.
- Extensive experience managing complex IT initiatives to superior results, including hands-on experience across a broad range of technologies.
- Experience managing and supporting Microsoft SQL Server.
- Successful track record in managing 3rd party IT vendor relationships.
- Previous healthcare or third party administrator experience is preferred

Why Serve You Rx?

Serve You Rx is a full-service pharmacy solutions provider based in Milwaukee, Wisconsin. We specialize in pharmacy benefit management, mail order services, and specialty medication management. For more than 35 years, Serve You Rx has been collaborating with benefit advisors, third-party administrators, and employers to design and deliver strategies that reduce prescription drug costs and improve consumer access to affordable and clinically appropriate medication therapies. Serve You Rx is privately held, and our owned assets include our Specialty Pharmacy, mail order pharmacy, and member services call center. In addition to the great workplace culture, Serve You Rx offers generous benefits to include: medical, dental, vision, 401k, HSA, identity theft, and pet insurance, 18 days of paid time off in your first year. If working on site, we offer a newly remodeled and clean facility, easy on/off freeway access, plenty of free surface parking directly outside our facility doors, scenic walking trails, a wide variety of restaurants and shopping nearby, and food trucks in the park when weather permits.

Qualified applicants are encouraged to apply! Send your cover letter, resume and salary requirements to hr@serveyourx.com

The purpose of this document is to provide a general summary of essential responsibilities for the position and is not meant as an exhaustive list.