

**Specialty Pharmacy Requirement — Provider/Pharmacy Appeal Process for specialty pharmacies and practitioners in Nebraska, in compliance with Neb. Rev. Stat. § 44-4613(4).**

Serve You Rx maintains a pharmacy network that includes multiple specialty pharmacy providers. In circumstances where a clinician-administered drug or specialty medication is required to be dispensed through a participating specialty pharmacy, healthcare providers and dispensing pharmacies are afforded the opportunity to request review or appeal of the specialty pharmacy selection.

**Appeal Eligibility**

A healthcare provider or dispensing pharmacy may request an appeal when:

1. The provider or pharmacy seeks to dispense or administer the medication directly rather than utilizing the designated specialty pharmacy, or
2. The provider or pharmacy believes the required specialty pharmacy arrangement may adversely impact patient care, access, or timely treatment.

**Appeal Submission Process**

Requests for review may be submitted by:

- Written request to Serve You Rx ATTN: Provider Relations- 215 N. Water St. Suite 500 Milwaukee, WI 53202
- Via email to [provider\\_relations@serveyourx.com](mailto:provider_relations@serveyourx.com)

Requests should include:

- Patient identifier
- Medication requested
- Clinical rationale for alternative dispensing arrangement
- Requested dispensing location or provider

**Review and Determination**

Serve You Rx will review requests based on:

- Clinical appropriateness and patient safety

- Network participation status
- Drug access considerations, including limited distribution status
- Timeliness of therapy initiation
- Benefit plan requirements

A determination will be communicated to the requesting provider or pharmacy within a reasonable timeframe consistent with applicable regulatory requirements and urgency of patient need.